

Terms and Conditions

www.aripi.ro

www.aripi.ro is one of the official websites of S.C. Aerotravel S.R.L. (hereinafter referred to as "Aerotravel") headquartered in Bucharest, Str. Timișului nr. 67, ground floor, District 1, registered with the Trade Register Office under no. J40/8755/1997, Fiscal Code RO9919750, holder of Tourism Licence no. 1204/08.04.2002.

The information on this **website** is protected by Romanian Law and/or International Law.

This document sets forth the terms and conditions of access and use of this website as well as the terms and conditions for marketing, contracting and/or use of the various services/touring service packages.

The terms and conditions refer to the website www.aripi.ro and are addressed to, applicable and mandatory to any person (hereinafter referred to as the "user") regardless of their nature, who accesses this website and/or any other page on the website and/or accesses and uses in any way any information from the website, totally and/or partially.

Furthermore, the terms and conditions are mandatory and apply to any user that seeks to contract and/or use any services/touring service packages presented on the website www.aripi.ro (hereinafter referred to as "services").

By accessing this website and/or any other page on the website and/or by accessing and/or using in any way any information from the website, regardless of the form of access and/or use, and/or by expressing any intention of contracting and/or using any service/ touring service package, including by making a reservation, you (the user) agree with and accept to be bound by and to undertake the applicability of all the terms and conditions presented in/on this website, which have a contractual value and will be construed as a contract between you (the user) and Aerotravel. If you do not agree with, if you do not wish to comply entirely, if you do not understand or do not wish to be held by the terms and conditions presented on this website, please do not use this website in any way.

The services/touring service packages presented on this website are various and for the marketing, contracting and use of some of these, the additional terms and conditions explicitly provided within the website and/or communicated by Aerotravel apply in addition to the present terms and conditions. The user is furthermore bound to comply with any policies made available/applicable with regard to the services. In the case of discrepancy between the present terms and conditions and the additional terms and conditions, the latter will prevail.

The user must access, contract and use the services only through the interfaces available online and according to the instructions and conditions offered by Aerotravel.

Access and/or use of the website and/or the services does not offer the user and will not be interpreted as transmitting or conferring any right to the user with regard to the information that he or she accesses and/or uses.

All the rights for this website and the content of this website, including, but not limited to, the copyrights or trademarks, are the property of Aerotravel or belong to other content owners and, by the present terms and conditions, the user is not given any right to use any brand or any other logo or any

other right that is subject to the intellectual property of Aerotravel or any third party. Hence, the approval of the content owner is necessary in order to use any content. In case the content belongs to other content owners, Aerotravel is not responsible in any way for such content and the User assumes the fact that Aerotravel has not made any verification of such content.

Aerotravel shall not be liable and shall not undertake any responsibility, in any way, for the content and/or the terms and conditions of use of any website, regardless of its nature, including the websites where you can access our website from or that may be accessed from our website.

The information included on the website www.aripi.ro, that pertains to various content owners, is presented and given "as is" without any undertaking, representation or warranty of any kind, express or implicit, or any obligation or responsibility that can be given or to bind AEROTRAVEL with regard to the quality, accuracy, entirety or the performance of that content.

To the maximum extent allowed by the legislation in force, Aerotravel cannot guarantee that it can ensure at all times and in each case the confidentiality of the communications within this website. The communications by internet are not secure and, thus, Aerotravel shall not be liable and shall not undertake any responsibility, of any kind, for the content, the integrity and accuracy of information included in the communications by internet, or for any damage, of any kind, caused by viruses. Furthermore, Aerotravel does not guarantee the fact that the website cannot be affected by viruses or any other actions that may generate failures or any losses, and it shall not be liable for this.

The information contained in this website cannot be copied, downloaded, modified, transferred, disseminated, republished, multiplied or transmitted, in any form and/or by any means, totally and/or partially, without the prior written approval of Aerotravel.

To the maximum extent allowed by the legislation in force, Aerotravel shall not be held liable and shall not assume any fault or accept any responsibility for any kind of losses and/or damages and/or prejudices, regardless of their nature, brought by and/or resulted from the use of the information contained in the website www.aripi.ro or by not complying with the terms and conditions of access and/or use of this website. If Aerotravel is found liable, the entire liability of Aerotravel shall be limited to (and will not exceed in any circumstance) the equivalent value of the amounts paid by the User to Aerotravel for the services for which the losses, damages, costs and/or expenses are claimed: to the maximum extent allowed by the legislation in force, this establishes the maximum limit of liability of Aerotravel and any other liabilities (including, but not limited to, liabilities for damages and/or indirect and/or consequential losses) of Aerotravel are expressly excluded.

The user and the person in whose name and/or for whom the user acts has the obligation of protecting and compensate Aerotravel for and against any claims, complaints and/or legal actions, that result from not complying with the intellectual property rights or any other protected rights, and/or any damages, costs, taxes and expenses of any nature, with regard to or in connection with the use of the information contained in the website www.aripi.ro and/or not complying with the terms and conditions of access and/or use of this website and/or in connection with contracting or use of services.

The information contained in the website www.aripi.ro and/or the terms and conditions of access and/or use of the website www.aripi.ro, may be modified without prior notice. It is your obligation that every time you access the website and/or any page from the website and/or access and/or use in any way, any information from the website, to verify if the information contained in the above mentioned and/or the terms and conditions of access and/or use of this website have been modified. Certain clauses of the terms and conditions of access and/or use of the website may be replaced, modified

and/or illustrated by certain clauses found on various pages of the website and vice versa or may be in relation to those and therefore you must verify all the information contained in the website www.aripi.ro and/or the terms and conditions of access and/or use of the website each time you access and/or any page from the website and/or access and/or use in any way, any information from the website. By accessing this website and/or any other page from the website and/or by accessing and/or using in any way any information on the website, regardless of the form of use, after the above mentioned modifications have been made, you agree and accept to undertake all the terms and conditions of the website, as modified. Any changes enter into effect from the date of their publication on the website.

In the case that accessing the website and/or any other page from the website and/or accessing and/or using in any way any information from the website, regardless of its form of use, results in the need to incur any expenses and/or maintenance and/or replacement of any software or hardware items, this will fall under your responsibility.

The User has no right to create links towards the website without the prior approval of Aerotravel.

Aerotravel reserves the right, at its own discretion, to be limited to or to stop total and/or partial access to the website and/or to the website content, without any prior notice or any other obligations. Aerotravel cannot guarantee the uninterrupted input of the website.

Any and all notices sent by Aerotravel are private and confidential and may contain copyrights and any other right of intellectual property, may be protected by law or in another way against disclosure. If you are not the addressee that should receive these notices, we hereby notify you that any disclosure, copy, dissemination or use in any way, or initiation of any action based on the content of any information from these notices is strictly forbidden and illegal. If you are not the addressee that should receive these notices, we ask you to please delete immediately these notices and any of the files attached to them, do not open them, copy, keep or use them in any way or any other part of them, to any purpose, do not reveal totally and/or partially the content of the notices and please call or notify the addresser immediately, returning the notice.

If Aerotravel does not take certain measures or does not exercise certain rights in a specific time frame, it does not mean that Aerotravel has waived undertaking those measures or exercising those rights.

This website may be accessed from any place in Romania and anywhere in the world. Aerotravel does not offer any insurance, declaration or representation with regard to the conformity of the content of this website with the laws, regardless of their nature, of any countries outside of Romania. If the User accesses this website from outside Romania, will do so at his or her own risk and is solely liable for complying with the laws within the territory he or she is in.

Aerotravel does not guarantee that the information from the website is free of errors or faults, but it will, with its best efforts, correct such errors or faults after Aerotravel shall be informed of such.

The website www.aripi.ro (including the terms and conditions of access and/or use of the website) shall be interpreted and governed by the Romanian Law, applicable to it, which is the applicable law in the case of any dispute that may arise in relation to the present website, excluding the possibility of referring to conflicts of law. To the maximum extent allowed by the laws in force, any litigation issued from or in relation to this website and/or in relation to accessing this website and/or any other page from the website and/or related to accessing and/or using in any way any information from the website, regardless of the way of access and/or of use and/or in relation to any contracting and/or use

of various services/touring service packages, will be solved by the competent courts of law in Bucharest which will have exclusive jurisdiction, excluding the possibility of referring to conflicts of law, and the user shall accept this.

Aerotravel will make available for the user on the website various systems of search and verification of the various availabilities and to make reservations for various services/touring service packages. For certain reservations and ticket selling, the additional terms and conditions provided on the website and/or in the notices sent by Aerotravel will be applied additionally to the present terms and conditions.

Aerotravel may act as an intermediary for various providers of services/touring service packages and/or tourist travel organisers (hereinafter refer to as “providers” or “organisers”). To the maximum extent allowed by the law in force, Aerotravel is not responsible and does not guarantee in any way for the services and content offered by such providers. Therefore, the user must verify in all cases before contracting or using various services, that the information and content from the website are current and accurate.

The user is responsible for obtaining and using any travel documents and Aerotravel shall not be liable for anything in this respect.

In the case that in the Romanian version of the website the information appears in English and/or any other languages besides Romanian, the user is responsible for the complete and correct understanding of all the information. In all cases, the user is responsible for the complete and correct understanding of all the information on the website.

Any reservation made on the website will be considered as the user’s intent of acquiring certain services/touring service packages. The reservation has no value without a prior confirmation.

In addition to the present terms and conditions and the additional terms and conditions, the provider’s terms and conditions, as well as the rules established by the Airlines, shall apply.

The user is responsible for verifying and complying with the terms and conditions of the providers as well as the rules established by the airlines. The user is also responsible for verifying if these terms and conditions contain various payment procedures, obligations, and cancelations, changes of reservations and money refunds, restrictions of any kind, additional taxes, and costs regarding the transfers from one airport/terminal to another. Furthermore, the User is bound in all cases to verify what are the terms and conditions applicable for a certain offer for a certain service/touring service package.

Reliant on the provider’s terms and conditions, at the time of the reservation, the user may be asked for the full or partial payment of the reserved service, and the payment will be made to the account of Aerotravel or of the service provider. The user understands and agrees with the fact that in some cases, certain data regarding the user’s credit card may be transferred to the service providers. Furthermore, Aerotravel reserves the right to make some verifications and to request some information in order to minimize the effects of the intent of credit card fraud and the user undertakes to make it available to Aerotravel in due time. The User is the sole responsible for the accurate communication of the address where the travel documents will be delivered.

Any costs, prices and taxes may fluctuate due to the modification of the exchange rate or the decision of other service providers.

Aerotravel shall not be liable for the capacity and skills of the users to access or to use the website, or for the results of such actions. The user guarantees that he or she has the capacity required by law to access and use this website and/or contract and/or use some of the services/touring service packages and also ensures that the provided data is true.

The user warrants that he or she will not use the website for illegal purposes and will not generate reservations that are not met.

Aerotravel may use the e-mail addresses of the users, obtained by the users' access of this website and/or on the occasion of selling and/or contracting and/or using any services/touring service package, including when making a reservation, for the purpose of a commercial communication regarding the products or similar services that that person sells. The users have the right to oppose such use, on obtaining the e-mail address, as well as on every message, in the case that the client did not initially oppose it; the users may subscribe to the Aerotravel newsletter at any time.

The Aerotravel confidentiality policies show how the users' data, including personal data, is processed.

By accessing this website and/or any other page on the website and/or by accessing and/or using in any way any other information from the website, regardless of the form of access and/or use, and/or by expressing any intent of contracting and/or using any service/touring service package, including by making a reservation, you (the user) agree with and accept to be bound by and to have applied to you all the terms and conditions presented in the confidentiality policies from this website, which have a contractual value and will apply as a contract between you (the user) and Aerotravel, and you agree and accept that all the data be processed by Aerotravel according to the confidentiality policies of this website.

To contract and/or use some of the services, it may be necessary that the user create an account; in these cases, the additional terms and conditions may be applied and Aerotravel has the right to access and/or deactivate at any time the user's account.

The reservations made and not cancelled up to the deadline mentioned by the system or notified by Aerotravel are deemed to imply the payment of the entire service package.

The user agrees that the requests for refund of differences between the reception price and the user paid price are not accepted.

The user understands that the types of rooms in a hotel may depend on the availability of that type of room in the hotel and may vary depending on the hotel and/or the country in what regards the categorization of the types of rooms and the bed sizes; their arrangement and configuration may differ from one hotel to another. The user also understands that, in all cases, the classification of the hotels offers only an approximate level of facilities, services and commodities that may differ from country to country.

The user undertakes to inform the hotel of any situation that may appear.

The user has to be informed on the weather conditions, political and social conditions from the locations to which he or she will travel, as well as the hotel policies regarding all aspects that interest the user.

The user must ensure that all the details in the voucher are correct.

The user must inform himself or herself of the conditions enforced by the providers regarding boarding dates, reconfirmation of flights and of any other rules, the check-in hours, the age limit of the travel participants, etc.

Specific Legal Provisions

In the case that the user decides to contract certain services/touring service packages from Aerotravel, Aerotravel shall sell to the user the services/touring service packages written on the voucher, health and wellness ticket, travel ticket, which will be communicated by Aerotravel to the user, and will also issue the payment documents.

In the case that Aerotravel is forced to amend one of the essential provisions of the agreement (“the contract”) between Aerotravel and the user who is also a tourist (“the tourist”), Aerotravel will inform the tourist with at least 15 days before the departure date.

Aerotravel may modify the price of the contract, in the sense of increasing or reducing it, as appropriate, only if the modification takes place as a result of the transportation costs, of royalties and of taxes associated to the services of landing, disembarking/embarking in ports and airports and of the tourist taxes or of exchange rates associated with the contracted touring service package.

In the case that, after the beginning of the tourist travel, an important part of the touring services provided in the contract is not carried out or Aerotravel finds that it will not be able to carry them out, the latter is forced:

- a) to offer the tourist adequate alternatives in the view of continuing the touring travel without the increase of price, and the tourist services offered to be of the same quality and quantity, respectively;
- b) to refund the tourist the amounts that represent the difference between the paid touring services and the ones carried out during the touring travel;
- c) in the case that the tourist cannot be offered any adequate alternatives or the latter does not accept them on reasonable grounds, to ensure without any additional costs the return transport of the tourist to the departing location or to any other location agreed by him/her and, as appropriate, to give compensation for the services not carried out.

Aerotravel is liable for the good execution of the obligations undertaken by the contract, with the exception of the following cases:

- a) when the failure to fulfil or the inappropriate fulfilment of the obligations undertaken by contract is due to the tourist;
- b) when the failure to fulfil the obligations is due to some cases of force majeure or circumstances that neither Aerotravel, nor the providers could foresee or avoid (changes in schedules or itinerary, delays in traffic with transport means etc.).

Aerotravel will make available, in writing, to the tourist, with at least one day before departure date, the following information, as it understands them:

- a) the schedules, stopover and connection locations, as well as, as appropriate, the seat that will be taken by the tourist in every means of transport included in the contract;

- b) the name, headquarters/address, telephone and fax numbers of the local agency of the organiser and/or the retailer or, in lack thereof, a number for an emergency call which will allow the contracting of the organiser and/or the service retailer;
- c) for minors unaccompanied by their parents, information which will allow the parents to establish a line of direct contact with the child or with the person in charge at the location where the child is accommodated.

In the case that the tourist cannot travel, he or she can assign the contract to a third party that complies with all the conditions applicable to the contracted touring service package, with the obligation of notifying the Agency, in writing, with at least 5 days before the departure date. In this case, the Agency terminates the contract with the tourist who assigns the contract and concludes another contract with the new tourist. For individual trips, in case the means of transport is a plane, the transfer may be made only if there is a possibility of transfer of the flight seat. The tourist who assigns his or her service package, as well as the assignee, are jointly responsible for the payment of the trip and of any other additional costs that have arisen on the occasion of this assignment.

In the case of wellness and/or health stays, the tourist has the obligation to comply with the schedule of providing services in Romania, as referred to: in the sea resorts, the check-in is at 18.00 on the day of arrival and check-out is at 12.00 on the day written on the voucher or the wellness and/or health ticket; in the resorts in the country, others than the ones at sea, the check-in is starting with 12.00 on the day of arrival and the check-out is at 12.00 on the following day, written on the ticket.

In the case that the prices set forth in the contract are increased by more than 10%, the tourist may terminate the contract at any time, having the right to be refunded the paid amounts by the Agency.

The tourist is bound to notify the Agency, in 5 days from receiving the notice regarding the modification of one of the fundamental provisions of the contract, of his or her decision to:

- a) terminate the contract without any payment of penalties; or
- b) accept the new terms and conditions of the contract.

In the case that the tourist terminates the contract or Aerotravel cancels the trip before the departure date, the tourist has the right:

- a) to accept at the same price another touring service package of an equal or higher quality, suggested by Aerotravel;
- b) to accept a touring service package of a lower quality, suggested by Aerotravel, with the immediate refund of the price difference;
- c) to be immediately refunded all the amounts paid by virtue of the contract.

In all mentioned cases, the tourist has the right to request Aerotravel compensation for the failure to fulfil the provisions of the initial contract, with the exception of such cases:

- a) the cancelation was made due to the insufficient number of persons as compared to what is mentioned in the contract, and Aerotravel informed the tourist, in writing, at least 15 calendar days prior to the departure date;

- b) the cancelation was made due to a case of force majeure (unpredictable circumstances, independent of the will of the one invoking them and whose consequences could not be avoided in spite of any deployed efforts, this including overbooking, a case in which the liability falls to the airline);
- c) the cancelation was made due to the tourist's fault.

The tourist has the right to cancel the contract at any time, in whole or in part, and in the case where the cancelation may be imputed to him or her, he or she is forced to compensate Aerotravel for the prejudice created, with the exception of the cases of force majeure defined according to the law.

If the tourist requests a change of hotel or the room structure or of any other services, this equals to the termination of the contract, and falls under the applicability of the legal penalties at that time and the conclusion of a new contract.

The tourist is bound to pay at the reception of the hotel, the resort tax, the sanitation tax, as well as other local taxes or additional costs that may appear during the stay of the visitor, without being able to ask for compensation or refunds of the sums by Aerotravel.

The tourist is bound to present at the reception of the hotel his identification papers, as well as the travel document issued (voucher, wellness and/or health ticket), in order to be granted touring services.

Waivers, Penalties, Compensation

In the case that the tourist, by his/her own fault, waives the touring service package which is the subject of this contract, he or she owes to Aerotravel penalties as follows:

- a) 10% of the price of the service package, if the waiver is made with more than 30 days before the departure date;
- b) 50% of the price of the service package, if the waiver is made 16-30 days before the departure date;
- c) 100% of the price of the service package, if the waiver is made in a shorter interval than 16 days before the departure date or by the failure to present for the schedule.

For the wellness and/or health tickets acquired through unions, Aerotravel will make reimbursements only based on the requests of waiver counter signed and stamped by the union representative.

In the case that an embassy refuses to grant the entrance visa for carrying out the service package, the tourist will be withheld all the taxes paid by the Agency to its direct providers, as well as the operating expenses specific to it.

In the case that the tourist entered the territory of a state in which the touring service package is being carried out and he/she refuses to return to Romania and the authorities of that country incur expenses of any type with him or her, that tourist has the obligation to undertake all of these expenses.

The penalties equivalent to the price of the contract are applied in case that the tourist does not reach the airport or the departure location in time, if he or she cannot travel due to paper issues or if he or she is returned from the border by the border patrol.

The tourist must submit, in writing, the request for waiver of the touring services package, with a registration number at the Agency where he or she paid for the services. Otherwise, the request for waiver will not be taken into consideration.

The agency will give compensation according to the degree of the failure to observe the obligations in the contract.

In the case that the tourist is not satisfied with the services received, he or she has the obligation to draw up a written, clear and explicit complaint, regarding the deficiencies found on the location, related to the carrying out of the contracted touring service package, which will be sent promptly to the Agency, as well as to the service provider (the administration of the hotel, the restaurant).

The Agency, as well as the service provider will act immediately on solving the complaint. In the case that the complaint is not solved or solved partially, the tourist will submit to the Agency's headquarters a written claim, within 3 days from the trip's end, and the Agency, within 14 calendar days, will subsequently notify the tourist of the compensation due to him or her.

Insurances – The tourist is insured for the reimbursement of the repatriation expenses and/or the amounts paid by him or her in the case of the insolvency or bankruptcy of the Agency, with the Insurance Company ASTRA ASIGURĂRI in Bucharest, str. Nerva Traian nr. 3, telephone number 021 318 8080, fax 021 318 8074.

Optional, the tourist has the possibility of closing an insurance contract, which will cover all the transfer taxes, or an assistance contract which will cover all the repatriation taxes in case of accidents, disease or death, or an insurance contract for the luggage.

Aerotravel will notify the tourist, as appropriate, of the following:

- a) the voucher, the wellness and health ticket, the travel ticket, as appropriate;
- b) the touring schedule, in the case of touring actions.

The terms and conditions hereof are supplemented by any information communicated by Aerotravel, information that may be notified and presented as a catalogue, brochure or any other written document, the tourist being informed of this, and the said information must contain all the information provided by the law in force. In the case of discrepancies between the terms and conditions hereof and the terms and conditions communicated by Aerotravel, the information notified by Aerotravel shall prevail.

The sale of touring service packages will be made according to the provisions of the terms and conditions hereof, of the additional terms and conditions, of the providers' conditions and of the law in force.

Aerotravel will inform the tourist of any payments that must be made in relation to contracting the services/touring service packages, as well as the due dates. For each day of delay in paying any amount owed to Aerotravel, the tourist will pay penalties to Aerotravel, as moratory damages, of 0.1% of the equivalent value of the amounts not paid on time, until they are paid in full.

In the case that certain terms and conditions become inapplicable, this will not affect the availability or applicability of other terms or conditions, which will continue to be in force and to produce legal effects as if the terms or conditions that have become inapplicable were never written.

The limitations or exclusions of any guaranties or responsibilities included in this contract do not affect and do not prejudice the legal rights of the user that is the consumer.

By force majeure we understand any external event and/or external circumstance, independent of the will of the party that invokes the force majeure, with an outstanding character, absolutely invincible and inevitable, absolutely unpredictable and unavoidable, and which, happening after the conclusion of the contract, prevents or delays, totally or partially, the fulfilment of the obligations subject to this contract. It is not considered force majeure an event that, without creating an impossibility of performance, renders extremely expensive the fulfilment of the obligations of one of the parties. The force majeure must be determined by the competent authorities. The force majeure exempts from any liability the party that invokes it, but only to the extent and for the period in which the party is prevented from or delayed in fulfilling its obligation due to the situation of force majeure. Each party will make best efforts to reduce as much as possible the effects resulting from the force majeure. The party that invokes the force majeure will communicate to the other party, in writing, the proof of the occurrence of the force majeure case, within maximum 5 days from its occurrence. The same procedure and method of notification is applied for the cessation of the force majeure situation.

Aerotravel may send any messages and/or notifications to the address given by the user and to any fax or e-mail address of the user/given in any way by the user.

By accessing this website and/or any other page on the website and/or by accessing and/or using in any way any information from the website, regardless of the form of access and/or use, and/or by expressing any intent to contract and/or use any services/touring service package, including by making a reservation, the user represents that he or she is not in a state of need, that he or she has the necessary knowledge and experience to understand the terms and conditions hereof and represents that the conditions for applying lesion are not fulfilled.

By accessing this website and/or any page on the website and/or by accessing and/or using in any way any information from the website, regardless of the form of access and/or use, and/or by expressing any intent to contract and/or use any services/touring service package, including making a reservation, the user declares that he or she takes full responsibility for any exceptional and/or unpredictable changes of the circumstances arisen after the conclusion of this contract, including but not limited to any changes that would manifestly wrongfully bind one of the parties to fulfil the obligation, as well as any risks regarding these changes, and he or she confirms the non-existence of the right to request in a court of law the adaptation or termination of the contract in case of unforeseeability.

The user is not exonerated from contractual liability in the cases of acts of God or any other events related to them, the liability not being waived when the prejudice is caused by an act of God or by any other events related to it.

Personal Data Security

Your personal data may be used by Aerotravel in order to confirm orders, to inform by e-mail, post and other means of communication about future actions, or for statistical reports, etc.

Your personal data may be transmitted to the relevant authorities for the purpose of verifying commercial transactions or to other relevant authorities for performing any verification justifiable under the law.

The data provided by the clients is strictly confidential. Aerotravel undertakes not to provide this data to third parties or companies and to use it strictly for the purpose of the business relationship between the client and Aerotravel.

This site uses security measures against the loss, alteration or misuse of the information that is under our control.

Aerotravel undertakes to respect and uphold your rights under Law 677/2001, and upon your written request sent to the address: Str. Mantuleasa nr.31, 1st floor, District 2, Bucharest, Romania, it undertakes: to rectify, update, block, delete or convert to anonymous data, free of charge, the data whose processing is not compliant with the provisions of Law no. 677/2001 on the protection of individuals with regard to the processing of personal data and the free movement of this data; to cease processing your personal data.

Aerotravel certifies that it will respect and uphold the rights under Law no. 677/2001 on the protection of individuals with regard to the processing of personal data and the free movement of this data, under Law no. 365/2002 on electronic commerce, as well as under Ordinance no. 130/2000 regarding the consumers' protection in respect of the conclusion and performance of long distance contracts, with the subsequent amendments. These rights include (the list is not exhaustive):

- a) the right to request Aerotravel to confirm to you whether it processes your personal data or not, free of charge for a request per year;
- b) the right to request Aerotravel to rectify, update, block or delete, free of charge, the provided data whose processing is not compliant with the provisions of Law no. 677/2001;
- c) the right to request Aerotravel to cease processing your personal data, free of charge;
- d) in the case of online payments, the payment of services on this website is made by means of the online payment solutions offered by Romcard SA.

In order to eliminate the risk for your data to enter into the possession of and be used abusively by third parties, Aerotravel and Romcard SA guarantee the security of the information systems.

The information regarding the credit card data (card number, expiry date, etc.) is not transferred or stored, at any given moment, to or on the servers of Aerotravel or those of Romcard SA.

In the case of the 3D Secure system for the payment by Visa or MasterCard credit cards, the data associated to your card is directly introduced in the Visa or MasterCard systems, and if your card was issued by a bank certified in the 3D Secure system, the transaction is authorized only by your authentication in this system – entering a secret code/password known only by you, similar to the PIN code on ATM transactions.

ANY ATTEMPT TO ACCESS THE PERSONAL DATA OF ANOTHER USER OR TO CHANGE THE CONTENT OF THE WEBSITE www.aripi.ro OR TO AFFECT THE PERFORMANCE OF THE SERVER ON WHICH THE WEBSITE www.aripi.ro IS HOSTED WILL BE CONSIDERED AN ATTEMPT TO DEFRAUD THE WEBSITE www.aripi.ro AND WILL RESULT IN CRIMINAL PROSECUTION AGAINST THE PERSON(S) WHO ATTEMPTED SUCH ACTS.